

# **DataLyzer**®

**Notification Service Module** 



# DataLyzer<sup>®</sup> International

DataLyzer® International provides its customers with advice, tools and support to promote manufacturing excellence through continuous improvement.

DataLyzer® is the only supplier globally offering an integrated FMEA, MSA, SPC, OEE and CAPA solution.

# **Continuous Improvement through efficient communication**

In an environment where continuous improvement is important communication is essential. Communication between shop floor and supporting departments but also communication between production and engineering.

In the DataLyzer® Quality Software Suite there are all kinds of relations where communication is important. For example;

- Out of controls or out of spec situations on the shop floor where production management or production engineers need to be informed.
- Corrective actions taken on the shop floor needs to be reported to team leaders or to production engineers working on the relevant FMFAs.
- Actions overdue in the FMEA or CAPA system.
- Calibrations overdue in the Gage Management system.
- Changes in documents or specifications within for example FMEA or SPC.

#### **DataLyzer** Notification Service

The DataLyzer® Notification Service module consists of the Notification Manager, the Service Manager and the Service Engine. With these modules you can create jobs to send out emails when an FMEA action is due, import services is paused, etc.

## The Notification Manager

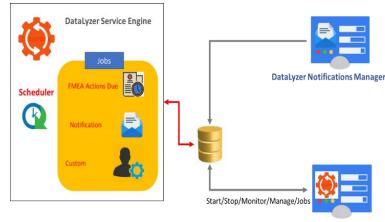
DataLyzer® Notification Manager is a configuration tool used to setup a notification system. Users can configure the system by subscribing to events occurring in DataLyzer applications, and send/receive custom messages with the desired information to user(s) or user group(s).

#### The Service Engine

DataLyzer® Service Engine acts as a manager for all the jobs added to it e.g. for the notification job. It runs as a windows service in the background and is uninterrupted. The Service Engine identifies new jobs added through the service manager and schedules them as per the settings provided. The Service Engine can continue to run some jobs and stop others depending on the requirement of the user.

## The Service Manager

The Service Engine Manager is a user interface that is used to configure the jobs. Jobs can be made to stop, start, set schedules, and view errors in case they fail. The Service Engine can also be started, stopped and in case the engine fails you can set up to receive notifications.



DataLyzer Service Manager



# **Customer Support**

Technical support for the DataLyzer\* Notification Service is available • DataLyzer\* Spectrum by phone, e-mail or by our automated support desk.

USA: Monday through Friday, 8:30 to 5:30 ET

Europe: Monday through Friday, 8:30 to 6:30 GMT -1

Asia: Monday through Friday IST 8:30 to 6:30

Software purchases include no-charge updates for six months. Support agreements are renewable annually for a modest fee. Services include new versions upon request and personal telephone, fax or e-mail support.

Training seminars are available in our offices or on site. Contact your account manager for more information. Custom software modifications can be quoted individually.

# **Database Compatibility**

DataLyzer\* Notification Service and DataLyzer\* FMEA software versions are available for use with Microsoft SQL Server databases (SQL Server Native Client, ODBC Driver).

# **Operating System Compatibility**

Windows 7® Professional SP1 (32/64 bit) or higher, and Windows 7® Enterprise SP1 (32/64 bit).

#### **Associated Modules**

- DataLyzer® Spectrum Gage Management System (MSA)
- DataLyzer® Failure Mode and Effect Analysis

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#### **International Distributors**

DataLyzer® International has a very capable international distributor network. Most distributors have a long term relationship with our company and years of experience with the implementation of SPC, OEE, FMEA and DataLyzer® software.

For your local distributor look at www.datalyzer.com/company/reseller/

